

VACATION RENTAL DAMAGE PROTECTION



Accidents happen, but you don't have to lose money when they do. Help protect your wallet with Vacation Rental Damage Protection—so you can relax and feel at home in your vacation rental.



WHY BUY VACATION RENTAL DAMAGE PROTECTION?

Get coverage for certain accidental damage that happen during your stay. We work directly with the vacation rental company if there's an accident and the Plan insures everyone included in your reservation.



One-time
Payment



Less than a
Deposit



No Credit
Card Holds



Streamlined Claim
Process

WHAT IF?

Consider these six examples of accidental damage.



Broken Glass

A game of catch in the yard ends with a shattered window.



Clogged Sink

Food in the drain causes standing water and costly repairs.



Creative Kids

The little ones mark up the walls with permanent works of art.



Torn Carpet

A carpet snag in the living room quickly unravels



Cracked Appliance

You stumble over a chair and take down the T.V.



Pet Damage

The family pet finds something to chew on—the couch cushions. (for pet-friendly rentals)

WHAT IF THERE'S DAMAGE?

Notify the rental office prior to checkout and we'll take it from there - as per your Plan requirements.

WHY CHOOSE GENERALI GLOBAL ASSISTANCE?

With Generali Global Assistance, you're covered by a company with over 30 years of experience and backed by one of the world's largest insurance providers. Our success is built on our reputation for assisting travelers in the most difficult of circumstances and delivering vacation rental protection solutions designed to meet your needs.

GET COVERAGE TODAY!

Contact your Vacation Rental Company



GENERALI
GLOBAL ASSISTANCE

Travel Protection Plans are administered by Customized Services Administrators, Inc., CA Lic. No. 821931, located in San Diego, CA and doing business as CSA Travel Protection and Insurance Services and Generali Global Assistance & Insurance Services. Plans are available to residents of the U.S. but may not be available in all jurisdictions. Benefits and services are described on a general basis; certain conditions and exclusions apply. Travel Retailers may not be licensed to sell insurance in all states, and are not authorized to answer technical questions about the benefits, exclusions, and conditions of this insurance and cannot evaluate the adequacy of your existing insurance. This Plan provides insurance coverage for your trip that applies only during the covered trip. You may have coverage from other sources that provides you with similar benefits but may be subject to different restrictions depending upon your other coverages. You may wish to compare the terms of this Plan with your existing life, health, home and automobile policies. The purchase of this Plan is not required in order to purchase any other travel product or service offered to you by your travel retailers. Travel retailers receive payment from CSA related to the offer of travel insurance. If you have any questions about your current coverage, call your insurer, insurance agent or broker. This notice provides general information on CSA's products and services only. The information contained herein is not part of an insurance policy and may not be used to modify any insurance policy that might be issued. In the event the actual policy forms are inconsistent with any information provided herein, the language of the policy forms shall govern.



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Frequently Asked Questions



SHOULD I BUY VACATION RENTAL DAMAGE PROTECTION?

We highly recommend purchasing Vacation Rental Damage Protection as it may save you the hassle of dealing with a security deposit and amounts you would otherwise lose because of certain accidental damage.

WHEN CAN I BUY A VACATION RENTAL DAMAGE PROTECTION PLAN?

Plans are offered when you make your reservation and can be purchased up until check-in. Contact the rental office to learn more.

WHAT IF I CANCEL MY RESERVATION?

If you have purchased Vacation Rental Damage Protection and have to cancel your reservation you will receive a refund of your Plan cost provided you cancel the Plan prior to your scheduled check-in date. Contact the rental office to cancel your plan.

WHAT DOES THE VACATION RENTAL DAMAGE PLAN COVER?

Vacation Rental Damage Protection provides coverage for certain accidental damage to the vacation home during your stay.

WHAT IF THERE IS DAMAGE?

Notify the rental office prior to checkout as per your Plan requirements.

DOES THE PLAN COVER DAMAGE CAUSED BY MY PETS?

Yes, the Plan can provide coverage for accidental pet damage if having pets at the property is not a violation to your rental agreement.

ARE DAMAGES FROM INTENTIONAL ACTS COVERED BY THE PLAN?

No, coverage is not available for losses resulting from intentional acts, gross negligence or acts that are in violation of your rental agreement.

DOES THE PLAN COVER THEFTS?

Coverage for thefts is available if the theft is committed by any person other than yourself and other guests staying at the rental during your reservation. The theft should be substantiated by a police report.

HOW DOES THE CLAIMS PROCESS WORK?

In most cases, we work directly with the vacation rental company to resolve claims. To learn more, contact the rental office or Generali Global Assistance directly.

QUESTIONS?

Contact the rental office or Generali Global Assistance directly: 866-999-4018

VACATION RENTAL DAMAGE PROTECTION

Why Buy Web Content



ACCIDENTS HAPPEN, VACATION RENTAL DAMAGE PROTECTION CAN HELP

You decided on a rental property so you could feel at home while on vacation.

Here's how Vacation Rental Damage Protection works:

- Make a simple, one-time payment up front.
- Avoid the hassles of checks and credit card holds.
- Report any damage during your stay to the rental office.
- Relax, knowing you have coverage for certain accidental damage.